

2022 GRATITUDE REPORT

TACOMA
COMMUNITYHOUSE
IMMIGRATION • HOUSING • EDUCATION • EMPLOYMENT • ADVOCACY

TCH • REACH CENTER



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*2022 Audited Financial Statements will be posted in 60 days as of 7/11/23

BOARD OF DIRECTORS

Manny Santiago
President

LaTasha Wortham
Vice President

Vivie Nguyen
Secretary

Kathleen Heimann
Treasurer

Shalom Agatarap
Godwin Asemota
Hermenia Butler
Becci Curry
Jacob Hunter
JaeRan Kim
Thuli Lushaba
Brendan Nelson
Teri Phillips
Kay Shaben

LEADERSHIP

Aimee Khuu
Executive Director

Tim Close
Director of Development and
Communications

Amy Diehr
Director of Workforce
Development

DIRECTORS STATEMENT

Dear friends and community,

It is with great honor that I share with you the impact of our collective efforts in 2022. It is an impact rooted in partnership and community strength with results that are experienced as profound hope and success for so many of our participants.

Hope Lives Here was the mantra that sustained Tacoma Community House and the REACH Center's clients, staff, and board members throughout 2022 and 2023.

For many of our clients and new arrivals in our country, hope wakes them up in the morning. I hope to start over; I hope I will be accepted; I hope that I can speak English and be understood. That hope was etched in the hearts and minds of the more than 270 Ukrainian refugees who enrolled in our English classes.

For our homeless youth clients, it was the hope of finding safe housing. REACH helped 120 homeless youth find housing and counseled hundreds of youth in seeking additional services.

Hope was rooted in action for the staff and board members by serving 3,111 immigrants, refugees, and youth. During 2022, we returned to in-person classes, filled enrollment across our programs, increased immigration appointments, hired additional staff, and conducted a search for a new ED. We all thank Jason Scales, interim ED for his leadership in 2022, and wish him the best as the new director of LASA in Lakewood, WA.

We thank you for your support and partnership, which enable TCH to grow and thrive. We continue to advocate and work toward equity- ensuring housing, employment, and legal representation for those who experience systemic institutional racism and barriers. Your love, volunteerism, and contributions humble us.

With deep gratitude and appreciation,



Aimee Khuu, Executive Director



BOARD OF DIRECTORS & LEADERSHIP

Board of Directors

President: Manny Santiago, Governor's Commission of LGBTQ

Vice President: LaTasha Wortham, Tacoma Public Utilities

Secretary: Vivie Nguyen, University of Puget Sound

Treasurer: Kathleen Heimann, By the Numbers, Inc.

Community Members

Shalom Agtarap, First United Methodist Church of Tacoma

Godwin Asemota, Community Healthcare

Becci Curry, Americas, CBRE

Hermenia Butler, University of Washington, Tacoma

Jacob Hunter, Hunter Tax and Bookkeeping

JaeRan Kim, University of Washington-Tacoma

Thuli Lushaba, Korsmo Construction

Brendan Nelson, President of HAC, and Director of Children, Youth & Family Ministry

Teri Phillips, Pacific Lutheran University

Kay Shaben, PNW Conference of the United Methodist Women (SeaTac District)

LEADERSHIP

Aimee Khuu - Executive Director

Tim Close - Director of Development and Communications

Amy Diehr - Director of Workforce Development

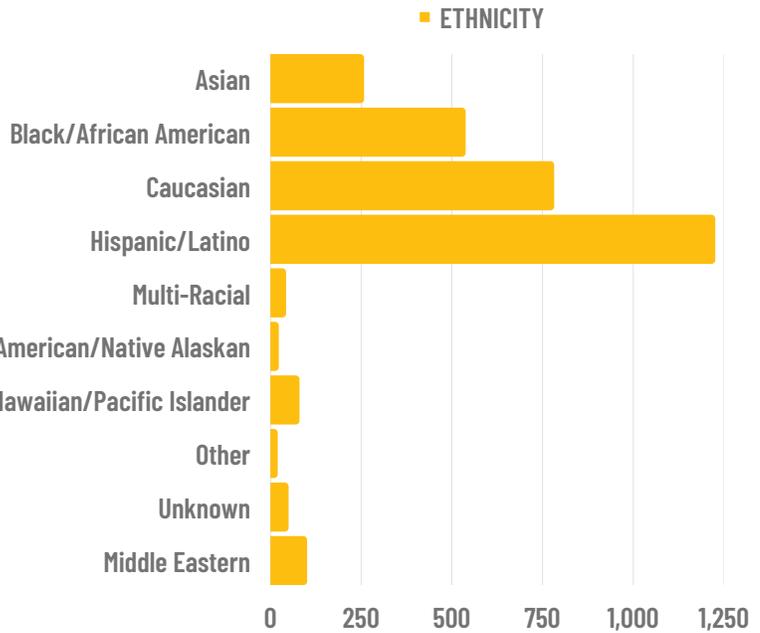


CLIENT DEMOGRAPHICS

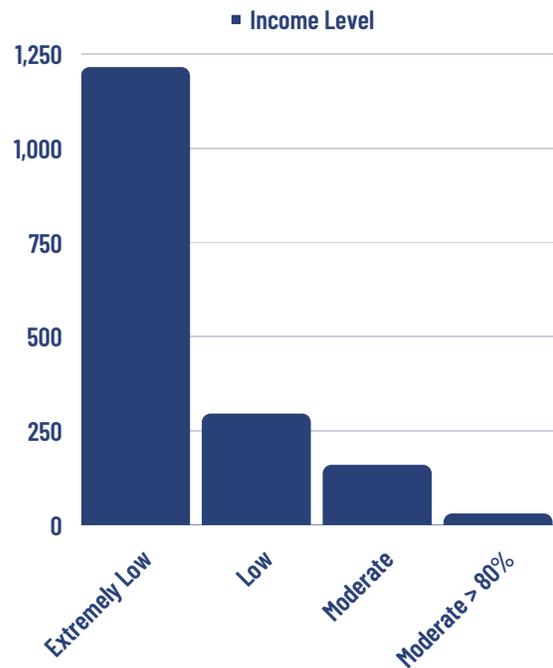


CLIENT COUNTRIES OF ORIGIN

1. Mexico
2. Ukraine
3. United States
4. Vietnam
5. Russia
6. El Salvador
7. Kenya
8. Yemen
9. Cambodia
10. Peru
11. Guatemala
12. Moldova
13. Philippines
14. Afghanistan
15. Iraq
16. Colombia
17. Democratic Republic of The Congo
18. Honduras
19. American Samoa
20. Cuba

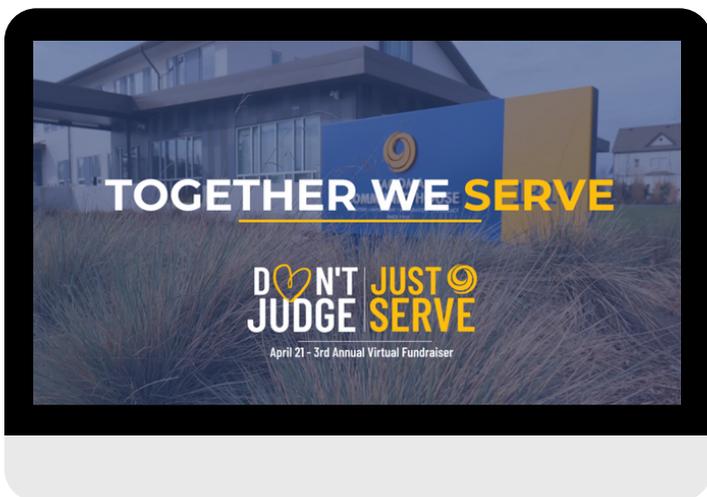


3,111 CLIENTS SERVED





2022



IMMIGRATION SERVICES



Tacoma Community House is recognized by the U.S. Department of Justice, Office of Legal Access Programs. All of TCH's Immigration Case workers are Partially Accredited and may represent low-income and indigent clients before the Department of Homeland Security.

In 2022, TCH's Immigration Department offered free citizenship classes (citizenship application and classes) and services to 126 individuals. Subsequently, 228 clients obtained their US Citizenship. Other services provided by the department included applications, petitions, renewals, and counseling and were offered for a fraction of the cost of an independent attorney, thus providing more equitable access to quality services.

Many Ukrainian refugees enrolled in ELA classes via the Education Department. Later in the year, the federal government issued work authorization for Ukrainian refugees. The Immigration Department jumped into action to help complete forms, and the Employment Department helped with finding jobs. In addition, TCH partnered with One America to host citizenship day and offer free legal services to more than 50 clients in one day.

SERVICES

CLIENTS SERVED **1,258**

PROCESSED APPLICATIONS **656**

CITIZENSHIP CLASSES **126**

BECAME U.S. CITIZENS **228**



IMMIGRATION HIGHLIGHT

Over the past 12 months, TCH has experienced a dramatic influx of Ukrainian refugees, due to the unprovoked war and invasion of their country. Many are enrolled in English classes, seeking employment and immigration services.

EDUCATION SERVICES



The Education Department serves refugee and immigrant students through English Language Acquisition (ELA) classes. Students attend morning or afternoon classes for 8-12 hours per week. We also assist people with GED © classes where they can build basic skills and prepare for the series of four tests that are required to earn their high school equivalency.

In 2022, TCH gradually returned to offering in-person learning while still offering online classes. This flexibility made education more accessible to people with child care, transportation, and health challenges. We continued to provide Chromebooks to those who lacked access to technology.

The Education Department responded quickly to the large number of people fleeing the war in Ukraine, as summer saw a very large increase in students from that part of the world.

SERVICES

CLIENTS
SERVED

430

ADULT BASIC
EDUCATION (ABE)

36

ENGLISH LANGUAGE
ACQUISITION (ELA)

394



EDUCATION HIGHLIGHT

We held our first in-person education potluck since the pandemic. It was amazing to get our students and staff together and share stories and good food. The potluck is one of TCH's favorite events to host.

EMPLOYMENT SERVICES



Tacoma Community House offers free employment services for refugee adults who want to improve their skill sets, build confidence in their professions, and find jobs that align with their career goals and interests.

We continued to partner with the United Way as part of its Center for Strong Families program, supporting clients with financial and employment coaching. As a result, clients in the program increased their credit scores, learned about savings, and became more knowledgeable about shopping for banking services. This program is a three-year commitment, with the idea that true financial independence comes from not only getting and keeping a job, but learning about how to make their earnings work better for them and their families.

SERVICES

CLIENTS SERVED	309
LEP	145
CENTER FOR STRONG FAMILIES	69
GENERAL EMPLOYMENT	33
CAREER PATHWAYS	49



EMPLOYMENT HIGHLIGHT

Our Employment department was able to host weekly in-person workshops in 2022. The workshop topics vary from resume assistance to how to apply for jobs and much more. It has been an excellent resource for our students and clients to work with our employment staff.

CLIENT ADVOCACY SERVICES



Client Advocacy Services serves victims of crime, primarily undocumented women with children. TCH provides free services and support to individuals harmed by domestic violence, sexual assault, human trafficking, and many other crimes. TCH pairs victims with caring legal advocates who understand the law and victims' rights so that our clients may return to a place of safety, stability, and independence.

Since 2009, Client Advocacy has served victims of sexual assault, domestic violence, and other crimes. The program is ongoing and assists clients in the development of safety plans and the establishment of goals. Advocates identify resources for clients and make referrals for safe housing, medical, food, state, and federal benefits including those from Crime Victims' Compensation, legal, employment, and education. Another critical element to Advocacy Services at TCH is in-house access to English language classes, basic education for adults classes, employment assistance, and citizenship support. As victims of crime, our clients may qualify for legal remedies to attain permanency in the country.

SERVICES

CLIENTS
SERVED

424

GENERAL ADVOCACY
(UNDUPLICATED)

424

THERAPY
(UNDUPLICATED)

19



ADVOCACY HIGHLIGHT

Being able to assist our community is something we value. We have been able to provide support to many individuals, most of whom are women of color and some who are undocumented as well. We aim to be a support system for those facing the hardships of being victims of crime. When we are not able to assist individuals here at TCH we refer them to other organizations for support.

THE REACH CENTER



In 2022, The REACH Center served over 900 youth and young adults in Pierce County. Most services focused on stabilizing or establishing safe and sustainable housing.

Career Pathways assists individuals through internships or part-time or full-time jobs. Services include resume building, cover letters, applications, and interview preparation. In 2022, Career Pathways helped 49 clients achieve their employment goals.

ACT is a street outreach program that assists youth ages 12 to 24 who are experiencing housing instability and/or homelessness. Services include housing referrals, legal advocacy, LGBTQ2+ community support, shelter resources, clothing, hygiene, and food and mental health referrals. In 2022, ACT served an unprecedented 678 youth in reaching their housing stability goals.

Housing for Success (H4S) places young adults ages 18 to 24 directly into housing. It provides employment, education, and other support services to transition to permanent housing. In 2022, H4S provided housing program assistance to 38 young adults. The REACH Rental Assistance program is crucial in mitigating rental arrears for youth households in jeopardy of homelessness and served over 88 youth in 2022.

SERVICES

CLIENTS SERVED	931
EMERGENCY RENTAL ASSISTANCE	88
CAREER PATHWAYS	49
ACT	678
HOUSING 4 SUCCESS	38



REACH CENTER HIGHLIGHT

Tacoma Community House and The REACH Center hosted our first PRIDE event on July 8th. This was a great way to welcome the REACH Center to the Hilltop Neighborhood. Special guests include Daniel Pena and Wayne-Bill as Lavinda Lyfe, Klarissa Monteros (City of Tacoma), DJ Lady V, and food donations provided by Love by the Slice. Thank you to all of our generous donors.

THANK YOU TO OUR DONORS

BUSINESSES

BCRA
Community Health Care Corporate Office
Compass Rose
Concrete Technology Corporation
Costco Wholesale
Desautel Hege
Financial Insights, Inc.
Geo Engineers, Inc.
Gray Lumber
King County Finance & Business Operations Division
Korsmo Construction
Kroger Community Rewards
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Molina Healthcare of Washington
Multicare Health System
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Sound Credit Union
State of Washington
Tacoma Elks Lodge 174
The Law Offices of Stella E. Dokey, P.C.
The Boeing Company
Umpqua Bank (Columbia Bank)
United Way of King County
United Way of Pierce County
Virginia Mason Franciscan Health
YourCause

FOUNDATIONS

Allison Foundation Trust
American Endowment Foundation
Ballmer Group
Bates Family Foundation
The Bamford Foundation
Cannon Family Fund of Greater Tacoma Community Foundation
The Dimmer Family Foundation
Fales Foundation Trust
Florence Kilworth Foundation
Forest Foundation
The Fred Goldberg Family Foundation
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Helen M. Schiff Foundation
Horizons Foundation

The Klorfine Foundation
Lu-Wong Foundation
The Marco J. Heidner Foundation
Milgard Family Foundation - Windows of Hope
Murdock Fund
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The Peg & Rick Young Foundation
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Satterberg Foundation
Squaxin Island Tribe
The Stewardship Foundation
Tacoma Community College Foundation
Timothy and Pat Chen Family Fund
Woodworth Foundation
Voris Family Foundation

FAITH SUPPORT

Bethany Presbyterian Church
Bothell United Women in Faith
Cedar Cross Methodist Women
Christ Episcopal Church
Gig Harbor UMC
Immanuel Presbyterian Church Tacoma
Joseph United Women in Faith
Pacific Northwest Conference of the United Methodist Church
Puyallup United Methodist Church

Puyallup United Methodist Women
Riverton Park United Methodist Church
St. Mark's Lutheran Church By The Narrows
United Church In University Place
United Women of Faith
Unity Church of Christianity

INDIVIDUALS

Jonathan Abrams
Tim Allen
Jennifer Ammons
Erin Anderson
Anonymous (29)
Olivia Ash
Julian and Stephanie Ayer
Elizabeth Ayer
Carol and William Baarsma
Holly Bamford-Hunt
Angela Bartels
David Beard
Carol Begert
John Bell
Mariam Berry
Eleanor Birch
Carolyn Bjerke
Carole Breitenbach
Cathy and Greg Brewis
Kristen Brinks and Robert Kief
Lora Lee Brown
Chris and Jenni Browning
Sharon and Robert Camner
Barbara Campbell
Dave and Ruth Carter
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Mary Chaffee
Andrea Clausen
Tim Close and Jeana Hawkes
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Susan Cooper
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Seth Dowland
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Elizabeth Ellis
Nancy Elwood
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Melissa Ford
Bruce and Paula Foreman
Ardyth Garchow
Laura and Grant Gardner
Ken and Sylvia Gentili
Sir or Madam
Norma Andrea Gernon
Pastor Melinda and Tom Giese
Martha Gingrich
Mary Gleysteen
Elana Goell-Varkovitzky
Hana Gold
Ann and Norm Gosch
Michael and Kathy Grabowski
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Laura Greer
Kacey Guin
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Matthew and Nora Hacker
William and Noel Hagens
Wendy Hamai and Henry Stoll
Cynthia and Carl Hammer
Kathy Hanawalt
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Alexandra Harmon
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Dr. Lance and Mary Harris
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Kathlyn Henderson
Susan Hesselgrave
Robert Himes
Lesha Holler
Charissa Hudson
Hanni Hunderford
Everett Hunter Allen
Karen Irwin
Donn and Debra Irwin

INDIVIDUALS

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Rabbi Bruce Kadden
Diane Katz
Jaspreet Kaur
Susan Keith
Claire Keller-Scholz
Amy Kirkman
Alexis Knudsen
Barney Koenig
Mary Kohli
Sheila Koyama
Maxwell Kuhl
Clara Ladd
John and Evelyn LaFond
Eileen Lamphere
Waabanookwe Larock
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Katherine LeFurgey
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Jill Mascianica
Pamela Mayer
J.J. McCament
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Caitlin McGonnigal Cansler
Roger McLennan
Lisette Meyer
Cheryl Miller
Wain and Karen Miller
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Robin Munson
James and Vicki Murphy

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Ian Northrip and Kristen Gogerty
Natalie and Robert Nunes
Gen Obata
Sheila Ogburn
Stanford Opdyke
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Ron Patterson and Charnley Marsden
Mark and Darce Patterson
George and Leslie Patton
Anthony Paulson and Joan Benderson
Chantelle Paulson
Josiah and Samala Penalver
Teri Phillips
Shelby Potvin
Dr. Sara Protasi
Matthew Quint
Angela Reed
Debbie and Leo Regala
John and Jan Reinmuth
Claude Remy and Dr. Claire Spain-Remy
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J. Manny Santiago
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Jon Seward and Joanne Henry
Katherine Shaben
Sallie Shawl
Todd and Teresa Silver
Scott Silver
Roger and Teresea Smith
Kathleen and Lynn Sommers
Rev. Wes Stanton and Kathy Bogue
Arlene Stebbins
Janet Stecher

INDIVIDUALS

Col. Willie and Faye Stewart
Lyle Stone
Joe and Carol Stortini
Jian Wei Sui
Frances Tanaka
Gregory and Barbara Tanbara
Henry and Linda Tanz
Cathy Tashiro and Carl Anderson
Katie Taylor
Kent and Mike Thomas
Carl Tibayan
Nicola Tollefson
Sybille and George Tomlin
Jade Trevere
David Trimbach
Phuong Truong
Louis and Joan Truskoff
Jim and Ruth Ann Tuttle
Kathryn Van Wagenen Bryan and The Hon. Robert Bryan
Kari Van Baalen
Abigail Vizcarra Perez
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John and Karen Voris
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Arthur Wang and Nancy Norton
Bob and Jeri Ward
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David Wemmer and Holly Bukes
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Janet Wicks
James and Sally Will
Suzy Willhoft
Debra Williams
Wayne Williams
Kirsten Willis
Jessica Winston
Chris Wittek
Jordan Woolston
Rev. David Wright and Peggy Ann Hannon
Linda Wright
Rev. Robert and Michie Yamashita
Clay Zhang and Dr. Diane Bai
Vera Zimmerman
Serena Zygar-Croff and Mark Croff



TACOMA COMMUNITYHOUSE

creates opportunities for immigrants and other community members in the Puget Sound region through comprehensive services focused on self-sufficiency, inclusion, and advocacy.



DONATE



1314 S L Street, Tacoma, WA 98405
(253) 383-3951

TacomaCommunityHouse.org