

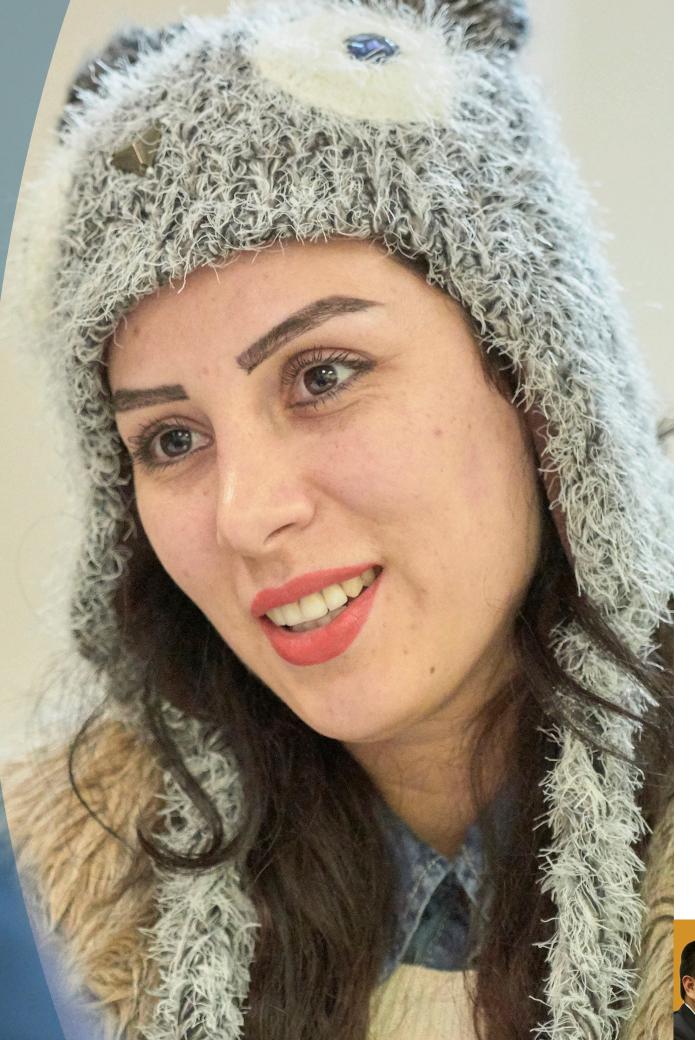
TCHisa Welcoming Home.



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Continuing Our Legacy

Here at TCH, 2017 was truly defined by our 108-year tradition of serving as a **Welcoming Home**.

This was, and continues to be, reflected in our clients' successes, our connections to the community, and in the hearts of the many individuals who support our mission. 2017 was a very busy year!

Our four core programs adapted and grew to meet the needs of our community:

In **Education**, English language and GED classes now use Chromebooks which allow students to complete homework assignments using Google Classroom on the "Cloud." Talk Time is now held weekly and connects volunteers with students in order to practice conversational English.

Employment now offers Certified Nursing Assistant training in partnership with Tacoma Community College, computer programming classes, monthly job fairs, and employment placement assistance.

Immigration Services served more people than ever, including our DREAMers seeking help renewing their DACA (Deferred Action for Childhood Arrivals) documents. TCH partnered with OneAmerica on Citizenship Day to provide free attorney consultations with individual citizenship applications.

Crime Victim Advocacy added a therapy group for parents of child sexual assault victims—a much needed service that is having wonderful results.

At TCH, we have the honor of celebrating the accomplishments of those we serve every day. In 2017, because of your generosity, we were able to do so in many meaningful and empowering ways. Record numbers of you stepped forward to provide financial, in-kind and volunteer support.

For that, we are eternally grateful – and on behalf of those whose lives are changed forever, THANK YOU!



liz B Dunbar

Liz Dunbar

Executive Director



Colette S

Colette Smith

Accomplishments in Outreach & Advocacy

Hosted Pulitzer
Prize winning,
journalist Jose
Antonio Vargas
(with the
University of
Puget Sound)

Organized a forum at the Washington State History Museum during **Welcoming Week** to explore the history of exclusion of various ethnic groups, to the policies and practices of today.

Provided Know
Your Rights
workshops for
immigrants
and refugees
who fear
deportation.

Successfully advocated the passage of the City of Tacoma's Immigrant and Refugee Commission and Legal Defense Fund.

Hosted community

Movie Nights and "Trunk-or Treat." ▶



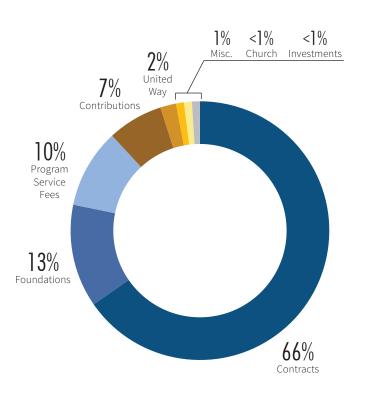
Financial Highlights

Total Public Support & Revenue

Contracts	\$2,792,240	66%
Foundations	\$535,757	13%
Program Service Fees	\$422,052	10%
Contributions	\$294,290	7%
United Way	\$73,997	2%
Miscellaneous	\$49,973	1%
Church Support	\$41,522	<1%
Investments	\$39,993	<1%

\$4,249,824 100%

TOTAL

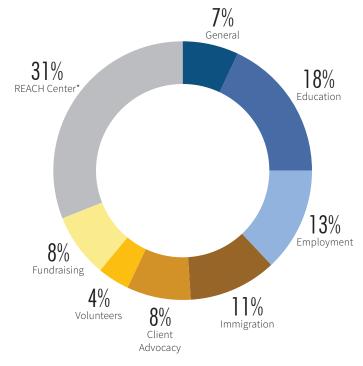


Program Expenses

REACH Center*	\$1,292,792	31%
Fundraising	\$336,938	8%
Volunteers	\$166,596	4%
Client Advocacy	\$332,411	8%
Immigration	\$447,693	11%
Employment	\$558,962	13%
Education	\$755,212	18%
General	\$279,019	7%

TOTAL \$4,169,623 100%

*TCH is the fiscal sponsor of the REACH Center, an empowerment resource for 16-24 year olds located at Goodwill's Milgard Work Opportunity Center. REACH provided skills training, educational services, and housing assistance to 2,587 young people last year. See page 13 for more information.

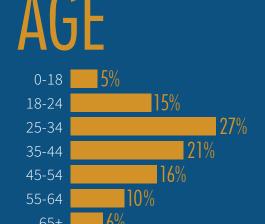




Client Demographics

% BORN OUTSIDE OF THE U.S. (IMMIGRANTS AND REFUGEES)

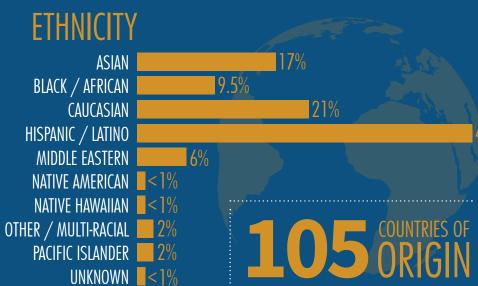
344%





area's median income

incomes **below 80%** of the

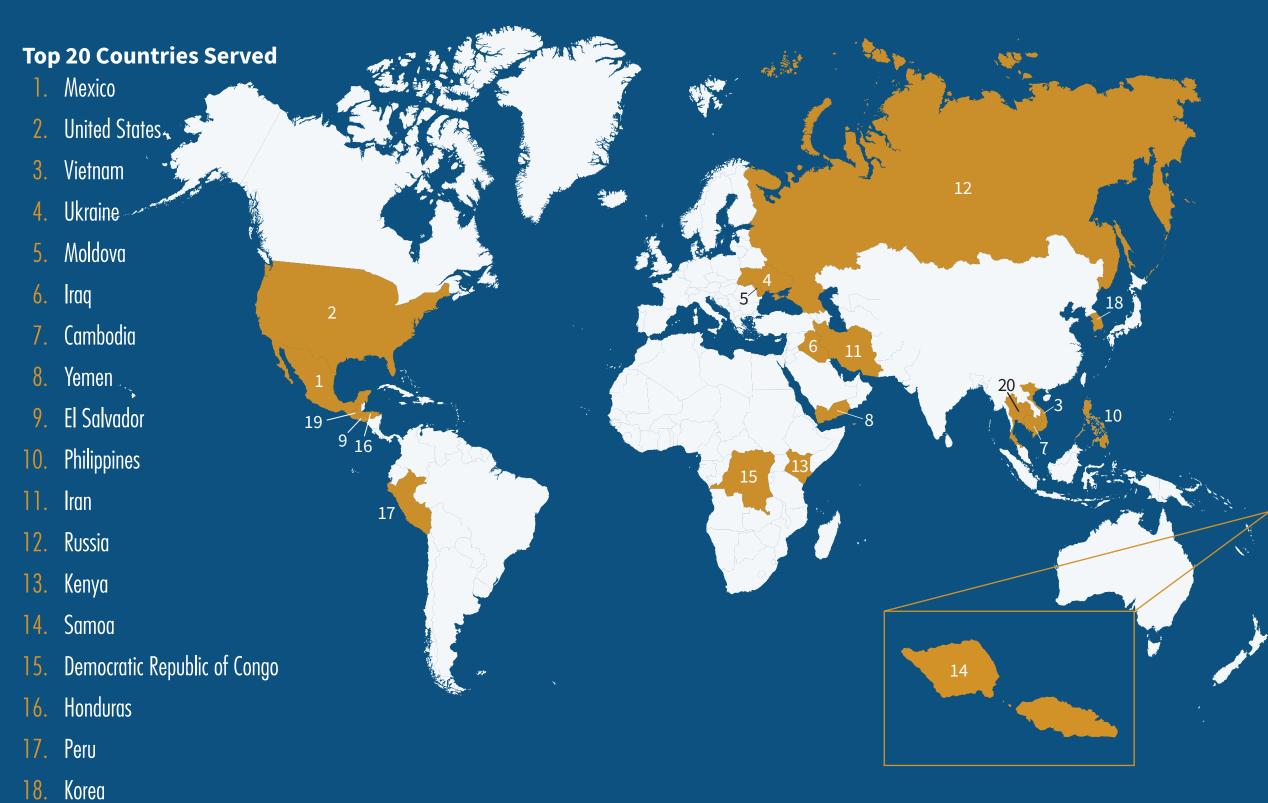




Client Origins

Guatemala

Thailand



(Opposite Page, Top to Bottom) Filipino immigrant JOLANE BERNARDO works with Jonelle Soelling, a community volunteer, to practice English; SHU NING CHANG, from Taiwan, is an English Language Acquisition (ELA) student who is passionate about green living, gardening, and sustainable farming; GALYNA SHMYRINA, an immigrant from Russia, practices her English with Audra Hudson, TCH Community Organizer; PHAN CHIN, an immigrant from Vietnam, uses gestures to help communicate during Talk Time; KULWINDER SINGH, from India, found a job at an industrial laundry facility with help from TCH's Employment Department.



(Above, middle) **WADHAH AL-SHARGABI**, a refugee from Yemen, with staff members from TCH's Immigration, Employment, and Education departments—all whom helped him along his journey.

Meet Wadhah and Najla

In 2013, Wadhah and Najla Al-Shargabi narrowly escaped death when militants bombed their house and family printing business in southern Yemen.

Homeless, jobless, and with two young sons, they relied on family members to survive amidst a backdrop of violent civil war. "You can't imagine how bad it was," 32-year-old Wadhah says.

Najla, then pregnant, decided to make the 8,200-mile journey to the U.S. to give birth to her third child in safety. Najla is a naturalized U.S. citizen, but her husband and sons were not. Agonizingly, she knew she had to leave them behind.

Najla landed in Washington and turned to Tacoma Community House to see if anyone could help reunite her family. There she connected with Mari Stiffler, an Immigration Specialist with over a decade of experience.

It took three long years, but through Najla and Mari's tireless work, Wadhah and their sons were granted visas (as the spouse and children of a U.S. citizen) and could become Legal Permanent Residents.

When Wadhah arrived, it was difficult adjusting and he was nervous speaking English. Washington's Department of Social and Human I can do a lot here.
I know I can do it.
Once you catch the opportunity, everything is possible.

Services referred Wadhah to TCH, where he began taking English Language classes and working with an Employment Case Manager. As he gained practical fluency and landed a job with Auto Warehousing Co., his anxiety lessened. He loved his teachers, case workers, and classmates. "I'm very sad," he says of leaving TCH, "They are my family.. all of them."

Wadhah will always hold Yemen in his heart, but now looks forward to applying for U.S. citizenship — a process he can begin next year. In the U.S. he says, "everybody smiles. It's like when you go to Paradise."

Once a citizen, he hopes to petition for his parents to join him so they don't have to miss another precious moment of their grandchildren's lives. He also wants to start his own business, a printing press company.

"I can do a lot here," he says. "I know I can do it. Once you catch the opportunity, everything is possible."



Immigration

TCH is recognized by the U.S. Department of Justice, Office of Legal Access Programs, providing assurance of our staff's experience and training in the area of immigration law. Because of our accredited case managers and funding support, **TCH is able to provide immigration services for free or at a fraction of the cost of an attorney — removing a significant barrier for those we serve.**

In 2017, TCH continued the important work of helping a record number of individuals navigate complex immigration laws and applications.

Naturalization and





(Above, left) **DANIEL FLORES**, an immigrant from El Salvador, talks with other students in his English Language Acquisition class. [Photo: Paul Jeffrey]

Education

Imagine that you move to a country where you do not speak the language — let alone recognize any of the letters of the alphabet — and you have six to nine months to learn enough of that language to get a job. Now imagine that you have only ten to twelve hours a week to accomplish that goal. Our students face a daunting challenge, but they come to school ready and anxious to learn.

At TCH, we use total English immersion, as one classroom of 25 students can represent over ten different first languages.

Our teachers cover reading, listening, speaking and writing and — for some — the idea of simply what it means to study. Teachers use English any way they can — with pictures, actions, technology, software, and audio aids.

Many are now even using classroom sets of Chromebooks to learn collaboratively with other students in new and exciting ways, with the important side benefit of improving their technology skills.

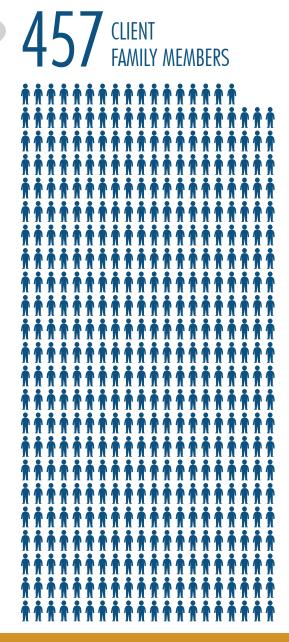




Client Advocacy

Our client advocates help victims of crime navigate legal processes and regain a sense of safety. Crimes experienced by TCH clients include: domestic violence and assault, sexual assault/rape, child sexual assault/abuse, homicide and attempted homicide, robbery, vehicular assault, hate crimes, fraud, kidnapping, exploitation, elder abuse, and human trafficking.





275
safety plans
developed

†††

CLIENT ADVOCATES

108
clients accompanied
to court

288
legal processes supported by TCH advocates

referrals made to Northwest Immigrant Rights Project



THOSE WE SERVE IN OUR CLIENT ADVOCACY PROGRAM ARE PRIMARILY UNDOCUMENTED WOMEN, WITH CHILDREN, LIVING IN POVERTY.

Read2Me

Reading proficiency by the time a student enters the 4th grade is one of the most important predictors of high school graduation and career success and the statistics are alarming: Only a third of America's 4th graders are proficient grade-level readers or **better.** This is the critical issue Read2Me seeks to improve — with a personalized, one-on-one approach.

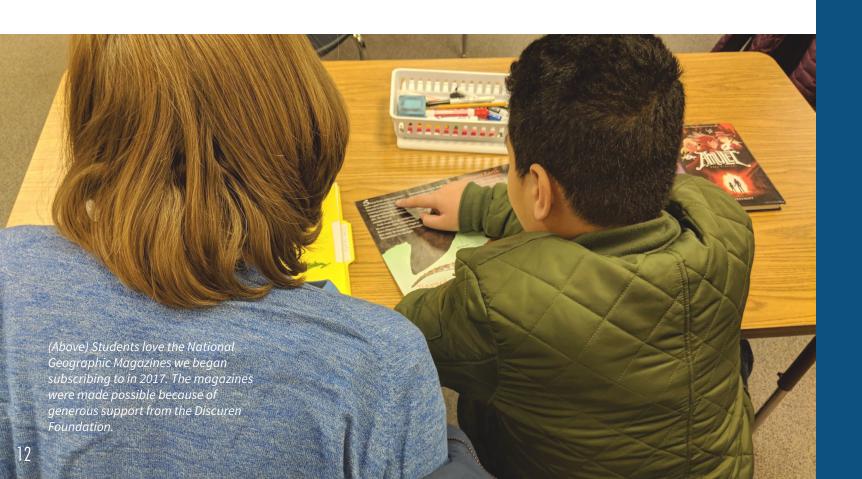
students were served at McCarver, Arlington, Manitou students were served at McCarver, A Park, and Lister elementary schools

dedicated volunteers donated 3,912 hours to Read2Me students.



proficient grade-level readers

The value of a student meeting with the same volunteer tutor each week has been a major factor in the success of Read2Me, and the social-emotional aspect of Read2Me is consistent with furthering the school district's focus on addressing social-emotional factors affecting student learning.





REACH Center

Tacoma Community House is the fiscal sponsor of **The REACH Center**, a one-stop youth service center for young people 16-24 seeking to advance their educational, career, and life goals.

Key Programs:

- GED instruction
- peer mentoring
- mental health/substance use therapy
- rapid rehousing
- YouthBuild construction trades training
- Barista training
- LGBTQ peer support
- advocacy and leadership training
- summer jobs placement
- legal assistance
- post-secondary education access and support
- life skills workshops
- federally funded internships
- career development training



SUNNY FRYE was a high school graduate working for \$11.75/hr but so he visited The REACH Center, where he learned about Job Corps, a federal residential work readiness program. He joined the program and achieved certifications and skills in plumbing. He now makes job he loves.

2017 Accomplishments:

hours of one-on-one mentoring, 24,158 case management, counseling, and legal support provided to young people

2,587 **youth served** with education, employment, housing, and other services

youth reported **job placement**

400+ Industry Recognized Certifications (IRCs) earned

hours of mental health/substance use counseling provided on-site

participated in REACH's college access program, with 42 verified enrollments

200 LGBTQ youth provided with peer mentoring support

176 youth and young adults **housed** through REACH programs and partnerships

54 participants earned their GED

youth leaders engaged in year-round state legislative advocacy work

13



CAPITAL CAMPAIGN **CABINET**

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Sharon Benson Jenni Browning Peter Darling Joseph Diaz Sok-Khieng Hardy Brittany Hobson Neel Parikh Clare Petrich Lyle Quasim **Kent Roberts** Greg Tanbara Wayne Williams Clay Zhang

CAPITAL CAMPAIGN ADVISORS

Lea Armstrong Pamela R. Mayer Kathy McGoldrick Pamela Transue Dr. William Weyerhaeuser

HONORARY CAMPAIGN ADVISORS

Joe and Carol Stortini Robert Yamashita

At no point in recent history have TCH's programs and services for immigrants and refugees been more in demand or more needed. In order to meet this demand, TCH has embarked upon **Embracing the American Promise: Uniting Communities Campaign**, a \$13.3 million initiative to construct a new 27,000 sq. ft., two-story building. TCH plans to break ground in the fall of 2018. A new facility will give TCH the capacity to:

- Increase the number of classrooms to ultimately serve 300 more students each year.
- Provide a student lounge and study spaces.
- Create and increase the number of confidential client spaces for sensitive interviews, allowing TCH to serve nearly 700 more clients receiving immigration and crime victim services annually.
- Provide **new spaces for** employment workshops, job fairs and additional job placement services allowing TCH to serve 670 more participants each year in employment services.

- Provide space for additional staff in all departments to serve more people.
- Offer much-needed neighborhood and community spaces for meetings, social events, and other educational activities, serving an anticipated 500+ residents annually.



Gretchen Adams Darrel and Dottie Addington David and Sally Alger Kohl Anderson Anonymous (15) Lea Armstrong Ron and Barbara Asahara Godwin Asemota Bamford Foundation Steve and Mary Barger Daniel and Miriam Barnett Barrett/Meeder Legacy Fund of the Brett Freshwaters Greater Tacoma Community Foundation BCRA Carol Begert Michael Begert and Annette Clear Sono Nishimura Begert Karen E. Bellamy Ben B. Cheney Foundation Barry and Sharon Benson Bingham Pahl Family Fund of the Greater Tacoma Community Fund Kenneth and Sally Bose Cathy and Greg Brewis Jane Brosius Brown & Brown Insurance of WA Jenni and Chris Browning Diane Bruckner Danielle Burch Betty Butler Catalyst Les and Mary Lou Cathersal Rev. Larry (dec.) and Rev. Bonnie Chandler-Warren Rocio Chavez de Alvarado Anthony L-T Chen, MD, MPH and Mary Chikwinya Cami Chouery Kwang and Michiko Chough City of Tacoma

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Fairweather Lodge #82 Free and

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Greater Tacoma Community Foundation

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Hilltop Library Committee

Humanities Washington

Hunt Family Charitable Fund

Il Lucano Ristorante Italiano

Indo Asian Street Eatery

Indochine Asian Dining Lounge

Infinite Soups

James Hardie

Joeseppi's Italian Ristorante

Johnson Candy Company

Justgive.Org

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King County Finance and Business

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Wilson High School Key Club Woodworth Family Foundation



KHADIJEH BEHRAVAN (left), from Iran, laughs with NATALIIA KRYCHYLSKA, from Ukraine, during an English Language Acquisition class. [Photo: Paul Jeffrey]

Faith Communities

Browns Point United Methodist Church

Christ Episcopal Church

Gig Harbor United Methodist Church

Highline United Methodist Women

Immanuel Presbyterian Church Tacoma

Lakewood Presbyterian Church

Mason United Methodist Church

Mason United Methodist Women

Montavilla United Methodist Women

Oregon Idaho Conference United Methodist Women

Pacific Northwest Conference of the

Philippine Christian University

Port Hadlock United Methodist Women

Puyallup United Methodist Church

St. Mark's Lutheran Church By The Narrows Summit United Methodist Women

United Methodist Women

Bethany Presbyterian Church

First United Methodist Church

Gig Harbor United Methodist Women

Joseph United Methodist Women

Marysville United Methodist Women

United Methodist Church

Spanaway United Methodist Women's Club

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Unity Church of Christianity

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