

STANDING WITH IMMIGRANTS & REFUGEES SINCE 1910

2016 GRATITUDE REPORT

FROM THE DIRECTOR & BOARD PRESIDENT

On behalf of the board, staff, volunteers and clients of Tacoma Community House, we are pleased to share our 2016 Gratitude Report with you. Thanks to your support, TCH was able to serve over 3,500 individuals in the South Sound through our four core programs of education, employment, immigration and advocacy (for victims of crime) last year.

Now more than ever, TCH and its services are needed in our community. We offer a welcoming, safe place for immigrants, refugees and other community members to pursue their dreams. We provide information and education to immigrants and refugees in this challenging environment.

Through your generous support, we have been able to expand our services to meet the growing demand. In 2016, we

started Project Nightingale, in which we partner with Bates Technical College to provide Certified Nursing Assistant training and job placement. We took our successful Crash Course to Employment to Puyallup, offering the class to DSHS clients there.

In Education, we have added Chromebooks into several classrooms, bringing the latest technology tools to more of our students and accelerating their learning.

Immigration Services continues to see high demand for its services of Citizenship, family reunification visas and Deferred Action, especially given the current political climate.

The Client Advocacy program continues to partner with other organizations such as Northwest Immigrant Rights Project and the YWCA to improve access to a range

So many people were able to pursue their American Dream through your support.

of services for those who have experienced domestic violence and other crimes.

Read2Me continues to serve 400+ young readers through the dedicated efforts of nearly 200 volunteers.

So many people were able to pursue their American Dream through your support. You can read some of their stories in this report. Thank you so much for your commitment to those we serve and to a more welcoming community for all!



Liz Begert Dunbar Executive Director

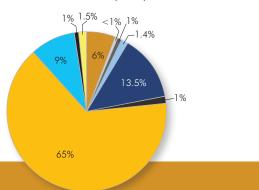
Colette Smith Board President

COVER PHOTOS (L to R): Rosa Maria Martinez, a Basic Education for Adults (BEdA) student who successfully completed her GED®; Awok Akol, an employment client who found work at Immanuel Day Care Center; and an English Language Acquisition (ELA) student

FINANCIAL HIGHLIGHTS

TOTAL PUBLIC SUPPORT & REVENUE (\$4.1M)

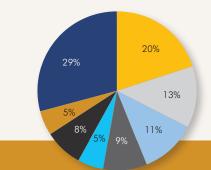
TOTAL	\$4,161,139	100%
 Miscellaneous 	\$63,707	1.5%
 Investments 	\$35,373	1%
• Program Service Fees	\$372,266	9%
 Contracts 	\$2,726,443	65%
 Donated Facilities 	\$39,536	1%
 Foundations 	\$559,806	13.5%
 United Way 	\$56,807	1.4%
Church Support	\$41,318	1%
 Special Events 	\$1,641	<1%
 Contributions 	\$264,242	6%



PROGRAM EXPENSES

 Education 	\$760,784	20%
 Employment 	\$484,863	13%
Immigration	\$423,168	11%
 Advocacy 	\$337,608	9%
 General 	\$201,986	5%
• Fundraising	\$297,376	8%
 Volunteers 	\$193,282	5%
• REACH Center*	\$1,101,653	29%
TOTAL	\$3,800,725	100%

*TCH is the fiscal sponsor of the REACH Center, an empowerment resource for 16-24 year olds located at Goodwill's Milgard Work Opportunity Center. REACH provided skills training, educational services, and housing assistance to 2,200 young people last year.





Tyson Sylvia attends a TCH graduation ceremony, a quarterly event that honors. BEdA students who earn their GED®.

www.tacomacommunityhouse.org

2016 ANNUAL SERVICE TOTALS

Number of Services Provided by Program



IMMIGRATION & CITIZENSHIP

1,683

43.9% of the services we provided in 2016 were immigration services.

80% of our clients are immigrants or refugees. services provided to 3,505 immigrants, refugees, and other community members

191 TCH

3,835

TCH clients earned their U.S. citizenship

15,867 number of hours **294** active volunteers put in to support our programs

PROGRAMS IN ACTION



YURIDIA earned her GED® in two months with help from our Basic Education for Adults (BEdA) classes. She also earned her Nursing Assistant certification through our employment department's Project Nightingale!

"[TCH staff] are right there with you. They won't let you down." –Yuridia De Jesus



MANUEL immigrated to the U.S. from Mexico in 1964, 35 years before his wife ZEFERINA could join him. With help from our immigration department, both earned their citizenship in 2016 and no longer have to fear being separated from their children—or each other.



"I am grateful for everything [TCH] has given me. Thanks to this place my life is now different. The sofa used to be my place of refuge. Now I go out and enjoy every day with my daughters and my boyfriend. Sixteen years had to go by for me to start living again; however it is never too late."

—Anonymous Advocacy Client

AZIZ and his family began receiving threats from the Taliban while he worked as an interpreter for the U.S. Army in Afghanistan. In 2014, Aziz and his wife, MARYAM, arrived in the U.S. as refugees seeking protection. The couple soon found TCH, where Maryam began studying English and Aziz met with our employment department. We were able to find Aziz a job within one week. The Ahmads now own their own home and have dreams of opening a small business! (PHOTO: JESSICA UHLER PHOTOGRAPHY)







These snapshots capture "life at TCH" over the past year, showing how we engage our staff, students, supporters, and broader community to create a more **welcoming place** for all.



PHOTO CAPTIONS (arranged left to right, top to bottom row):

- Over 700+ community members attended our Annual Luncheon on April 19, donating an incredible \$116,741 to support programs for immigrants and refugees. (Credit: Jessica Uhler)
- 2 TCH students and teachers marked the end of Summer Quarter '16 with a potluck.
- Andrew, a Basic Education for Adults (BEdA) student, attended a TCH graduation ceremony to celebrate earning his GED®.
- Isidro, a chef at Primo Grill, filmed a take for our annual FLAVOR dining fundraiser commercial.
- Alma, an undocumented UWT grad and youth advocate with Proyecto MoLE, spoke on TCH's Immigrant & Refugee Youth Panel during National Welcoming Week '16.
- Liban, another speaker on our youth panel and a Somalian refugee, accepted Mayor Strickland's proclamation declaring Tacoma an official Welcoming City on Sept. 13, 2016.
- TCH organized a Harvest Fest for Hilltop families at People's Community Center on Oct. 28.
- TCH created a Dia De Los Muertos display at the Tacoma Art Museum.
- Senator Jeannie Darneille visited Citizenship Day, jointly hosted by TCH and OneAmerica.

- 10
 - TCH Education Manager Amy Diehr was photographed with an "I'm a Welcomer" sign during National Welcoming Week (Sept. 16–25, 2016), a movement to welcome immigrants and refugees into one's community.
 - TCH instructors Diane, Christian, and Thong played with props at the staff's yearly holiday party.
 - 2 Spartak and wife Alina posed with Santa Claus during a special end-of-quarter holiday party for TCH students.
- Bishop Elaine Stanovsky of the United Methodist Church of the Greater Northwest (right) visited TCH's 107th birthday bash on Jan. 10, 2017.
- 4 Staff showed their TCH pride by dressing in blue and yellow, the agency's colors, on Spirit Day.
- Liz Dunbar spoke on a panel alongside Solicitor General Noah Purcell (middle), who was part of the team that successfully challenged the President's travel ban in the 9th circuit court.
 - TCH staffers posed with Jose Antonio Vargas (upper right), a Pulitzer-prize winning journalist, filmmaker, and undocumented activist.
 - TCH partnered with Humanities Washington and the University of Puget Sound to bring Jose Antonio Vargas to Tacoma for a lecture on April 6, 2017.





























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with a TCH volunteer during "Talk Time."

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Immigration Specialist Mari Stiffler helps Corazón (right) petition for her sons to join her in the U.S. from the Philippines.

WAYS TO GET INVOLVED



DONATE

Make a donation to support TCH programs! Visit our website to make a secure online transaction or call us at 253-383-3951 to request a remittance envelope.

WEAR A BUTTON



Visit our agency to pick up a free "I Stand With Immigrants and Refugees" button! Wearing this button can be a great conversation starter tell others about TCH's work or your own personal commitment to the cause.



VOLUNTEER

Contact our Volunteer Services Manager at 253-383-3951 to find TCH volunteer opportunities that complement your unique talents and skills. Georgia Lomax Council Member Joe and Beth Lonergan Lynn Longfield Cynthia Lorch Donna Losch Lucky Seven Foundation Roger and Rosalyn Lueck-Mammen Barbara Luetke Andres Lugo and Carrie Lillie-Lugo Bard Luippold James and Simone Lynch Mary Lynn

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(L to R) Malik, Allen, and Huy-Tuan came to TCH for employment help and landed iobs at Concrete Technology!

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Tacoma Community House creates opportunities for immigrants and other community members in the Puget Sound region through comprehensive services focused on self-sufficiency, inclusion, and advocacy.