















Gratitude Report 2015

President + Director's Message

We are pleased to share our 2015 Gratitude Report with you. Through your support, last year Tacoma Community House completed 105 years of service to the South Puget Sound region – to 2,700 adults and youth from the U.S. and over 90 other countries.

We welcome those who come to TCH eager and motivated to learn English, secure employment and establish a rewarding new life for their families in their new home. TCH is proud to support immigrants and refugees – side by side with our U.S. born clients – on their journeys to embracing the American promise.

Because of your generosity, TCH is able to offer a full range of services to assist clients in reaching their goals. Our Immigration and Citizenship program served over 1,800 persons in 2015, a huge increase from the year before. All of our staff are now accredited by the Bureau of Immigration Appeals and provide an array of services including citizenship assistance, legal permanent residency renewals and family reunification visas. Immigration and Citizenship is now our largest program.

The Education and Employment programs continue to assist individuals with basic skills and job preparation, with over 1,100 persons served last year. One innovation in Education was Project I-DEA, a partnership with the community/technical colleges and the Gates Foundation. English language learners studied at home on laptops and in the classroom to improve their English and computer skills. TCH was the only nonprofit leading such a project in the state.

Client Advocacy continues its work assisting victims of crime to be safe, secure, heal and move forward with their lives. A new service is trauma sensitive yoga classes for victims, which has proved to be a valuable tool in the healing process.

The Read2Me program tested some new ways of tutoring struggling readers, including a summer program in partnership with the Boys and Girls Clubs.

The opportunities for those we serve and the quality of their lives is greatly improved through these services and initiatives. None of this would be possible without your generous support. Thank you for your investments in the lives of those we serve!

Sincerely,

Andrew Buffington, Board President

Liz Dunbar, Executive Director

A Tradition of Building Communities

Tacoma Community House is driven by its stated vision: "We are a pathway to change leading to generations of self-sufficient people and a region welcoming of immigrants and refugees." Located in Tacoma's Hilltop neighborhood and founded by Methodist women in 1910, TCH remains steadfast in its commitment to welcoming immigrants and refugees. Through your support, TCH builds community and transforms lives by meeting the needs of new and emerging populations. TCH's history includes opening Tacoma's first baby clinic, offering the first organized kindergarten classes in the region, co-founding the Community Chest (today known as United Way of Pierce County), organizing the first racially integrated Boy and Girl Scout troops, and resettling refugees fleeing Southeast Asia in the 1970s and Eastern Europe in the 1980s. Today, TCH provides over 3,700 program services to 2,700 individuals annually through its four core programs: Education, Employment, Immigration and Advocacy



From left to right: Volunteer helping ELA Student: Former client working at VanCour's: Teacher helping ELA Student: TCH Director Liz Dunbar and Gov. Jay Inslee: Teacher assisting BEAA student: Volunteer and Read2Me Student: Citizenship Day at TCH with OneAmerica: Job fair hosted by TCH at the Puyallup Library.



The education department offers a range of successful literacy and language programs at TCH, including English Language Acquisition (ELA), Basic Education for Adults (BEdA: reading, writing, and math), computer classes, Read2Me (1st – 3rd grade reading / tutoring), GED preparation, youth education and support services.



IMMIGRATION

Immigration services at TCH are Board of Immigration Appeals accredited programs that provide high quality case management to all individuals seeking immigration assistance from U.S. Citizenship and Immigration Services. Services include naturalization preparation and education, legal permanent residency renewals, work authorizations and many others.

VISION

MISSION



EMPLOYMENT

Employment services helps job seekers successfully enter the work force, offering employment assistance and job training. Currently TCH offers job preparation and job placement services, access to educational and career related technologies and internships.



ADVOCACY

TCH provides comprehensive services for survivors of domestic violence, sexual assault, human trafficking and other crimes. Advocates assist individuals to develop safety plans and identify their immediate goals. TCH is also active in advocating for social justice.

Financial Highlights 2015

FY15 Annual Budget \$3,851,156

Total Public Support & Revenue **Program Expenses** 0% 1% 0% 1% 2/ 52% 9% 26%* 5% 12% 11% 70% 10% Volunteer Client Advocacy Contributions Contracts **REACH Center* Special Events Program Service Fees** Education **Employment Church Support** Investment **United Way** Miscellaneous **Fundraising Foundations** General **Donated Facilities** Immigration & Citizenship

TCH is the fiscal sponsor of the REACH Center, an empowerment resource for 16 – 24 year olds located at Goodwill's Milgard Work Opportunity Center. In 2015, 2,700 young people received skills training, educational services and housing assistance.

Program Highlights CLIENTS SERVED IN 2015

CLILIVI 3 3LIVI

296 CLIENT ADVOCACY

444 READ2ME

505 EMPLOYMENT

688 EDUCATION

1,803 IMMIGRATION & CITIZENSHIP

4. UKRAINE 2. U.S.A. 5. MOLDOVA 6. CAMBODIA 7. YEMEN 10. PHILIPPINES

TOP 10 COUNTRIES SERVED

OTHER PROGRAM HIGHLIGHTS

120
The number of languages spoken by TCH participants.

220The number of TCH clients from 36 countries who became U.S. citizens.

16,201
The number of hours 305
active volunteers put in to support our programs.

3,736 Services provided to immigrants, refugees and other community members.

Creating a stronger community

EDUCATION

Basic Education for Adults Classes, English Language Acquisition Classes, Read2Me and tutoring services.



EMPLOYMENT

Adult and youth job preparation, internships and placement services.





Law Enforcement

Court System

Social System

IMMIGRATION

Citizenship Classes, assistance with Deferred Action for Childhood Arrivals (DACA), and an array of other immigration services.

ADVOCACY

Supporting victims of domestic violence, sexual assault and other crimes.

Victim's Rights

Thank You Donors & Partners

We wish to extend a heartfelt thanks to all of our supporters. Each and every contribution is meaningful and makes a difference in the lives of individuals in the South Puget Sound.

Great care was taken to ensure the accuracy of this listing, which covers the timeframe of 1/1/15- 12/31/15. We would appreciate you notifying us to any errors or omissions. Please contact the Development and Communications Department at 253-383-3951 or info@tacomacommunityhouse.org.

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