GRATITUDE REPORT 2014

EDUCATION.
EMPLOYMENT.
IMMIGRATION.
ADVOCACY.

TACOMA COMMUNITY HOUSE
Tacoma Community House (TCH) aims to provide the highest quality of service to all individuals seeking self-sufficiency and a better life. TCH is a vital and valuable resource for immigrants, refugees and long-time residents seeking enrichment and pathways to becoming contributing community members. Serving the south Puget Sound region for more than 100 years, TCH has remained true to its founding principles: Commitment to Neighborhoods, Enrichment of Lives, Multigenerational Services and Ethnic Sensitivity.

MISSION
Tacoma Community House creates opportunities for immigrants and other community members in the Puget Sound region through comprehensive services focused on self-sufficiency, inclusion and advocacy.

VISION
We are a pathway to change leading to generations of self-sufficient people and a region welcoming of immigrants and refugees.

Today TCH serves more than 3,600 individuals each year through four core services: education, employment, immigration and advocacy.

Cover photo of Adult Basic Education graduation. Photo by Dane Gregory Meyer.
EDUCATION
The education department offers a range of successful literacy and language programs at TCH, including English as a Second Language (ESL), Adult Basic Education (ABE: reading, writing, and math), computer classes, Read2Me (1st – 3rd grade reading/ tutoring), GED preparation, youth education and support services.

IMMIGRATION
Immigration services is a Board of Immigration Appeals accredited program that provides high quality case management to all individuals seeking immigration assistance from US Citizenship and Immigration Services. Services include naturalization preparation and education, green card renewals, work authorizations and many others.

EMPLOYMENT
Employment services helps job seekers successfully enter the work force, offering employment assistance and job training. Currently TCH offers job preparation and job placement services, access to educational and career related technologies and internships.

ADVOCACY
TCH provides comprehensive services for survivors of domestic violence, sexual assault, human trafficking and other crimes. Advocates assist individuals to develop safety plans and identify their immediate goals. TCH is also active in advocating for social justice.
We are pleased to share this Annual Report with you. We completed 104 years of service to the South Sound region and we look forward to an even greater year to come. Our multi-service, one stop approach to self-sufficiency is unique in the South Sound. An immigrant can come through the doors of Tacoma Community House with essentially nothing – and leave with their immigration status updated, speaking more fluent English after taking ESL classes and having a new job from placement services provided by TCH’s employment team. If they are suffering from domestic violence or are victims of other types of crime, they can receive services from the agency’s Client Advocacy team. And our services are not limited to immigrants - we provide education and employment services to a wide range of people in our community.

In 2014, we were able to serve more people than in the recent past and added new programs and initiatives. We started Crash Course to Employment, which is an intensive two week job preparation class. Nearly 7 out of 10 participants in the program found employment. Some participants have even obtained jobs before the course was completed.

We also expanded our Citizenship program with a $250,000 grant from the US Citizenship and Immigration Services. We are able to offer all citizenship services free of charge and expand the number of classes and immigration staff. Immigration and Citizenship is now our largest program.

We expanded our work in advocacy to include a citizen engagement program. We conducted voter registration drives and voter education workshops, and we helped our students tell their stories to legislators in Olympia.

We added three US-2 Mission Interns to our team - the United Methodist Church sponsors these interns for a two year term to serve the community. They provide a fresh perspective and strengthen our relationship with the United Methodist Church, which founded TCH in 1910.

Read2Me, our tutoring program for developing readers, continues to grow as we add more volunteer tutors and assist those students who need the most help.

The opportunities for those we serve and the quality of their lives are greatly improved through these services and initiatives. None of that would be possible without your generous support. Thank you for your investments in the lives of those we serve!

Sincerely,

Andrew Buffington
President, Board of Directors

Liz Dunbar
Executive Director

Photograph of Liz Dunbar awarding a scholarship during graduation. Photo by Dane Gregory Meyer.
Financial Highlights 2014
FY14 Annual Budget $3,865,427

Total Public Support & Revenue

<table>
<thead>
<tr>
<th>Source</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Church Support</td>
<td>72%</td>
</tr>
<tr>
<td>Special Events</td>
<td>7%</td>
</tr>
<tr>
<td>United Way</td>
<td>6%</td>
</tr>
<tr>
<td>Contributions</td>
<td>5%</td>
</tr>
<tr>
<td>General</td>
<td>4%</td>
</tr>
<tr>
<td>Education</td>
<td>6%</td>
</tr>
<tr>
<td>Volunteer</td>
<td>5%</td>
</tr>
<tr>
<td>Client Advocacy</td>
<td>4%</td>
</tr>
<tr>
<td>REACH Center</td>
<td>3%</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>1%</td>
</tr>
<tr>
<td>Contracts</td>
<td>1%</td>
</tr>
<tr>
<td>Investment</td>
<td>1%</td>
</tr>
<tr>
<td>Foundations</td>
<td>0%</td>
</tr>
<tr>
<td>Donated Facilities</td>
<td>0%</td>
</tr>
<tr>
<td>Program Service Fees</td>
<td>0%</td>
</tr>
<tr>
<td>Fundraising</td>
<td>0%</td>
</tr>
<tr>
<td>Other</td>
<td>0%</td>
</tr>
</tbody>
</table>

Program Expenses

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Education</td>
<td>17%</td>
</tr>
<tr>
<td>Employment</td>
<td>18%</td>
</tr>
<tr>
<td>Other</td>
<td>12%</td>
</tr>
<tr>
<td>Immigration</td>
<td>9%</td>
</tr>
<tr>
<td>General</td>
<td>5%</td>
</tr>
<tr>
<td>Volunteer</td>
<td>8%</td>
</tr>
<tr>
<td>Fundraising</td>
<td>5%</td>
</tr>
<tr>
<td>REACH Center</td>
<td>4%</td>
</tr>
<tr>
<td>Other</td>
<td>0%</td>
</tr>
<tr>
<td>Client Advocacy</td>
<td>0%</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>0%</td>
</tr>
</tbody>
</table>

FY14 Annual Budget $3,865,427
Program Highlights

343 Client Advocacy

555 Read2Me

594 Employment

739 Education

1,465 Immigration & Citizenship

3,696 INDIVIDUALS SERVED

Former employment participant working at Home Depot. Photo by Dane Gregory Meyer.
Top 15 Countries Served

1. Mexico
2. United States
3. Vietnam
4. Ukraine
5. Cambodia
6. Moldova
7. Yemen
8. Philippines
9. Kenya
10. El Salvador
11. Peru
12. Korea
13. Guatemala
14. Russia
15. Iraq

FACT
TCH participants speak more than 120 languages!

FACT
TCH has served people from over 90 different countries of origin!
Thank You Donors & Partners

We wish to extend a heartfelt thanks to all of our supporters. Each and every contribution is meaningful and makes a difference in the lives of individuals in the South Puget Sound.

Great care was taken to ensure the accuracy of this listing, which covers the timeframe of 1/1/14 - 12/31/14. We would appreciate you notifying us to any errors or omissions. Please contact the Development and Communications Department at 253-383-3951 or info@tacomacommunityhouse.org.

Neil Aaland  
ABSHER Construction Company  
Collette Adams  
Darrel and Dottie Addington  
Austen and Ann Adkinson  
Adriatic Grill  
Suzanne and Toshio Akamatsu  
David and Sally Alger  
Robert Allen  
John J. Aluitre  
Juan Alvarez-Santana  
Amazon Smile  
American Express  
Robert T. Anderson  
Darren Anderson  
Julie Anderson  
Michelle Angel  
Casey Arbenz  
Kimberly Archer  
Molly Archer  
Lea Armstrong  
Laurie Arnold  
Art House Cafe  
David and Alice Aumoeualogo  
Aviateur  
Gina Bachmerer  
Sally and Bill Baird  
Debra Baker  
Lorraine Baker  
Loren and Sheila Ballew  
The Bamford Foundation  
Bank of America Foundation  
Bank of New York  
Jorge Baron  
Russell Batten  
Bruce Beck  
Sono Nishimura Begert  
Michael Begert and Annette Clear  
Rich and Leslie Begert  
Robert and Azile Bennett  
Jane Thomas Bigelow  
Lisa Bitney  
Michelle Blizzard  
Dana Boales  
The Boeing Company  
Bothell United Methodist Church  
Wes and Mary Bowlby  
Elizabeth Boyd  
Bonnie Boyle  
Diane Bradley  
Evan Bрагin  
Michelle Brenner  
Delphine Briand  
J. A. Bricker  
Linda Kaye Briggs  
Broadway Center for the Performing Arts  
Gary Brooks  
Ted Broussard  
Brown & Brown Insurance  
Lora Lee Brown  
Tammy Brown  
Logan and Devon Brown  
Dave and Ann Brown  
Diane Bruckner  
Joye Bucklin  
Andrew Buffington and Jill Yamamoto  
Linda K. Buhr  
Stephanie Burns  
Jean Burroughs  
Stephanie Caldwell  
Robert and Sharon Camner  
Margaret Campbell  
Marty and Sandra Campbell  
Isaías and Ramona Caps  
Margaret Casey  
Elizabeth Castillo  
Mollie Chaffee  
Mary Chaffee  
Patricia Chase  
Michiko Chough  
Lynne Christensen  
Chuckals, Inc  
Polow Chun  
Mike and Danna Clancy  
Allen and Donna Clark  
Andrew and Susan Clarke  
Loren Cohen  
Virginia Cole  
Colfax United Methodist Women  
Anthony Colombini  
Livia Colombini  
Miguel and Linda Colon  
Alec Colovos and Sheila Koyama  
Columbia Bank Corporate Office  
Bryce Comfort  
Richard and Robin Corak  
Marilyn Corbett  
Holly Coryell  
William Cosgrove  
Albert and Elena Cosio  
Robert and Yanina Cosme  
COSTCO - Corporate  
Kirsten Costello  
John and Kristi Coyne  
Jaime Cramer  
J Richard and Theresa Creatura  
Byron and Kimberly Cregeur  
Tom and Carmen Croppi  
Anne Crowley  
Martha Curwen  
Bruce and Lauren Dammeier  
Cynthia Darland  
Peter and Ann Darling  
Howard Graham and Jeannie Darneille  
Laurie Davenport  
Davies Pearson, PC  
Rev. Jim and Nancy Davis
Bill and Carol Rhodes
David and Anne Richardson
Connie Rickenbacher
Rod Rightmire
Craig Roberts
Dawn Rogers
Laura Romero
Laura Rose
Linda Rosen
Dorothy Rue
Sanja Rund
The Russell Family Foundation
Meredith Sage
James Salatas
Tim Samlaska
Liesl Santkuyl
Mario Santos
Jean Sauvion
Seabold United Methodist Women
Jason and Jessica Scales
John and Rosemary Scales
Doris M. Schick
Charles and Mary Schroff
Schwab Charitable Fund
Joseph Scorcio
Kathryn Scorcio
David Watkins and Dianne Sekas
Ashley Sexton
John and Barbara Shaffer
P Sheppard
Rohan Shrikhande
Sara Siegfried
Lloyd Silver
Joseph Simpson
Sisters of St Dominic
Estell Sleavin
Benjamin and Christina Sligar
David and Colette Smith
Carol Smith
Daniel Smith
Joanne R. Smith
Donai Smith
Stephen Snyder
The Social Bar and Grill
Kathleen Sommers
S Songer
Suwanee Sontanasumpum
Sound Bank Co.
Donald Sosnowski
Southern Kitchen
Spanaway UMC
The Spar
Jessica Spring
St. Luke’s UMC
St. Mark’s Lutheran Church By The Narrows
Ed and Blythe Stanton
Rev. Wes Stanton and Kathy Bogue
Stanwood United Methodist Women
Mark Starnes
State of Washington
James R. Steel
Karen Stegeman
Lynn Stevenson
Col. Willie C. Stewart
Theron and Joanne Stone
Jill Stone
Stonegate Pizza
Joe and Carol Stortini
William Street
Marilyn Strickland
Maxine Strom
Karen Strombom
Lee and Becky Sturdevant
Mary Sturgis
Lee and Sidney Sublett
Mary Sudar
Jian Wei Sui
Kathy J. Sullivant
Summit United Methodist Women
Sunrise United Methodist Church
Nancy Sutton
Randall Svac
Robert Sweet and Annette Kruzic
Chellis Swenson
Patricia Tabet Ferguson
Tacoa Rotary Fundraising
Frances Tanaka
Gregory and Barbara Tanbara
Brenda Tanksley
Target Corporation
Karen Thomas
Kathryn Thompson
Tibbetts United Methodist Women
Ruth Tiger
Tigard United Methodist Church
Marilee Titus
James and Melissa Tomlinson
Stuart Grover and Pamela Transue
Tod Treat
Jeff Tregoning
Alex Trettin
Trinity United Methodist Women of Port Townsend
Brianna Turk
Karen Turner Lee
United Methodist Church of Kent
United Methodist Church of Puyallup
United Methodist Women - National
United Methodist Women - Spokane Valley
United Way of King County
United Way of Pierce County
University of Puget Sound
Don Van Dyke
Alex Van Putten
Christopher Van Vechten
Peter and Kathryn Van Wagenen
Richard Van Wagenen
Nancy Vignec
Volunteer Legal Services
Svetlana Waer
Nadine and Mark Wallace
Allison Wallace and Diana Wallace
Arthur Wang and Nancy Norton
Bob and Jeri Ward
Tim Warden-Hertz
Trudy Wargo
Rev. Larry and Bonnie Warren
Madelyn Warren
Roosevelt Warren
Bob Warren
Tom Galdini and Colleen Waterhouse
Michael and Holly Watson
Carol Webster
Wesley United Methodist Women
Jonathan Whitcomb
Judith P. White
Traci Lee Whiteley
Ross Wiggins
Robb Wilcox
Karen Wilcox
Chris Wilkie
Bob and Audrey Williams
Tess Williams
Liane Williams
Lisa Wilson
Sandy Windley
Joel and Lucinda Wingard
Donald Wingard
Amparo Winter
Melissa Winter and Patrick Constantino
Walter A. Woolf
Stephen Woolworth
David Wright and Peggy Ann Hannon
Linda Wright
Robert and Michele Yamashita
Jenni Yeoh
Rev. Karen Yokota
Rick Yound
Christine Young
Stuart Young
Bonnie Zander and Wiliam Zander
Anna Zentsova
Marina Zhukov
Rosemary Zilmer
Jerry and Vera Zimmerman
BOARD OF DIRECTORS
Andrew Buffington, President
Patricia Chase, Vice President
Rev. David P. Wright, Secretary
Georgia Lomax, Treasurer

Sharon Benson
Anne Marsh Crowley
Martha Curwen
Maria DeVore
Dr. Tom Diehm
Rev. Kathryn Everett (2013-2014)
Lynda Filkins (2010-2014)
Annie Jones-Barnes (2009-2014)
Conor McCarthy
Rev. Pamela Osborne
Colette Smith
Rev. Karen Yokota

EX OFFICIO MEMBERS
Katherine LeFurgey
Bishop Grant Hagiya
Pam McGee
Rev. Cara Scriven
Kay Shaben
Hortense Tyrell
Jenni Yeoh

LEADERSHIP TEAM
Liz Begert Dunbar, Executive Director
Dana Boales, Acting Deputy Director
Tim Close, Director of Development and Communications
Teri Reid, Director of Finance and Administration
Jason Scales, Acting Client Services Director